



Mark A. Zaetta, MD  
Rodolfo B. Penaflor, MD  
Alok Sharma, MD  
Patrick Noonan, DO  
Danielle Brower, DO

Michael Mayette, FNP-C  
Casandra Crowson, FNP-C  
Elena McCabe, FNP-C  
Lisa Marie McCusker, FNP-C

## *Appointment Guidelines for New Patients*

Our goal at New Pueblo Medicine is to provide exceptional care and a positive experience with every visit. That is why we ask for your cooperation with the following:

- **Please arrive 30 minutes *prior to your scheduled appointment with your New Pueblo Medicine physician*** to allow time for our staff to collect health information and any additional paperwork related to your visit. This enables your physician to focus all of his attention on you and your health concerns when he meets with you in the exam room.
- Bring photo identification, your insurance card(s) and co-payment, if applicable. Your co-payment is due at the time services are rendered.
- Bring all current medications prescribed by any doctor as well as any over-the-counter medications and supplements you are taking *in their original bottles*. Please also bring the name and address of your preferred pharmacy.
- Be prepared to provide the names and addresses of physicians and specialists who are – or who have been – providing treatment to you so we can request copies of your health records from them.
- If you have a Living Will and/or Medical Power of Attorney, please bring copies with you to your appointment. If you have not yet prepared these important documents, please ask us for more information.
- Register for your Patient Portal account as soon as possible. Through your Patient Portal you can request appointments on line, ask your physician non-emergency medical questions, and more. Signing up is easy and your information is completely secure.

**If you must reschedule your appointment for any reason, please notify our office at least 24 hours in advance by calling (520) 290-0300.**

Thank you for choosing New Pueblo Medicine. We look forward to being  
*Your Physician Team for Life.*