



New Pueblo Medicine

Your Physician Team for Life

PATIENT'S BILL OF RIGHTS AND RESPONSIBILITIES

Patient Bill of Rights

- The patient has the right to a reasonable response to his/her requests and needs for treatment of service within the health care provider's capacity, stated mission and applicable laws and regulations.
- The patient has the right to considerate and respectful care that recognizes his/her personal values and belief system.
- The patient has the right, in collaboration with his/her physician, to make decisions involving his/her health care, including the right to accept medical care, or to refuse treatment to the extent permitted by law, and to be informed of the medical consequences of such refusal.
- The patient has the right to information necessary to enable him/her to make treatment decisions that reflect his/her wishes.
- The patient has the right, at the time of admission, to know about the Patient Right's Policy.
- The patient has the right, at the time of discharge or transfer, to know about the continuing health care that may be required.
- The patient has the right to participate in the consideration of ethical issues that arise in his/her care.
- The patient has the right to be informed of any human experimentation or other research/education projects affecting his/her care or treatment.
- The patient has the right, within the limits of the law, to personal privacy and confidentiality of information.
- The patient is entitled to have privacy during examinations, to have visitors excused and to be informed why any observer is present.
- The patient has the right to grant or refuse another person's presence.
- Patient medical records are private and only authorized persons or agencies are allowed to see those records.
- The patient has the right to sign an advance directive such as a living will.

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- The patient's guardian, next of kin, or legally authorized responsible person has the right to exercise, to the extent permitted by the law, the rights delineated on behalf of the patient if the patient has been adjudicated incompetent in accordance with law, is found by his/her physician to be medically incapable of understanding the proposed treatment or procedure, is unable to communicate his/her wishes regarding treatment or is a minor.
- The patient has the right to expect an explanation of any portion of the bill. Where appropriate, clinic staff will assist the patient in making arrangement for payment of the bill through a payment schedule or assistance program.
- The patient has the responsibility to ask questions and seek clarification about his/her diagnosis and course of treatment.
- The patient has the responsibility to make it known whether the proposed course of treatment is understood, whether those things expected of the patient are understood and whether he/she is able and willing to comply.
- The patient has the responsibility to provide information about complications or symptoms.
- The patient has the responsibility to be considerate of the rights of other patients, clinical personnel and property.
- The patient has the responsibility to provide accurate and timely information about his/her sources and amounts of personal income and general financial situation, as it affects the patient's eligibility to receive benefits under assistance programs.

Patient Responsibilities

- The patient has the responsibility to provide a complete and accurate medical history to the best of his/her knowledge.
- The patient has the responsibility to participate in decisions involving his/her health care.
- The patient has the responsibility to pay any balance of the current bills which are not covered by a private insurance program, Medicare, or sliding fee scale. Including fees incurred for any future medically necessary and continuing care required after current funds have been depleted.